

# Common commands/issues

## Upgrade major version

- Make sure you are on the latest version within the current major version:

- `snap refresh rocketchat-server`

- Then switch to the next major "track"

- `snap refresh rocketchat-server --channel=4.x/stable`

Source:

- <https://forums.rocket.chat/t/updating-rocket-chat-snap-to-4-x-track/12575>

## Common issues

- When upgrading from version 3 to version 4, the application might not load, Firefox displaying an error message with an error code: "SSL\_ERROR\_INTERNAL\_ERROR\_ALERT"
  - To fix that I had to set the site url:

- `snap set rocketchat-server siteurl=https://chat.domain.com`

- then restart rocketchat

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