

# Rocketchat

- [Common commands/issues](#)

# Common commands/issues

## Upgrade major version

- Make sure you are on the latest version within the current major version:

- ```
snap refresh rocketchat-server
```

- Then switch to the next major "track"

- ```
snap refresh rocketchat-server --channel=4.x/stable
```

Source:

- <https://forums.rocket.chat/t/updating-rocket-chat-snap-to-4-x-track/12575>

## Common issues

- When upgrading from version 3 to version 4, the application might not load, Firefox displaying an error message with an error code: "SSL\_ERROR\_INTERNAL\_ERROR\_ALERT"

- To fix that I had to set the site url:

- ```
snap set rocketchat-server siteurl=https://chat.domain.com
```

- then restart rocketchat